

# **GOTRAX GLIDER CADET ELECTRIC SCOOTER COMMANDER'S MANUAL**

**Please read and understand this entire Commander's Manual before you operate or board the GOTRAX GLIDER CADET. This manual includes important safety information as well as tips and tricks for operating, maintaining, and more.**

**We put our top spaceflight engineers on this GOTRAX GLIDER CADET, but your purchase comes with a 90-Day Limited Warranty for manufacturer defects, just in case.**

**Please contact the GOTRAX Command Center at 1-844-4GOTRAX should you need any assistance with your GOTRAX GLIDER CADET.**

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## **.01 INTRODUCTION**

### **.01-A: ABOUT THE GOTRAX GLIDER CADET**

This Commander's Manual will guide you through the safe operation, maintenance, storage, and transportation of your GOTRAX GLIDER CADET.

It is important to read through, understand, and adhere to all instructions and safety warnings before charging and operating this product.

Riding the electric-powered GOTRAX GLIDER CADET comes with inherent hazards. To minimize risk of falling or being injured, make sure you understand how to safely operate and control this rideable. Always use good judgment and common sense when operating and riding your GOTRAX GLIDER CADET.

Upon unpacking, please inspect your GOTRAX GLIDER CADET for any signs of damage or defects from intergalactic transportation. Please contact GOTRAX at 1-844-4GOTRAX with any questions or concerns.

Make sure the GOTRAX GLIDER CADET is fully charged before operating. For instructions on how to charge this product, please see Section 3.

**⚠ WARNING:** Read this entire manual, paying special attention to all safety warnings, operating instructions, and safe riding guidelines.

**⚠ WARNING:** Use of products like electric scooters can present potential hazards, and as such it is necessary for parents and guardians to provide appropriate supervision in situations in which children may have access to this product.

**NOTE:** MANUAL INFORMATION, SPECIFICATIONS, WARNINGS AND ALL OTHER DETAILS ARE SUBJECT TO CHANGE AT ANY TIME, WITHOUT PRIOR WRITTEN NOTICE.

#### **DECLARATION OF CONFORMITY:**

This product complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) This product may not cause harmful interference, and (2) this product must accept any interference received, including interference that may cause undesired operation.

#### **FCC RELATED INFORMATION:**

This product has been tested and found to comply with the limits for a Class B digital product, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This

product generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the product off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the product and receiver.
- Connect the product into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for assistance.

## **.01-B: PACKAGE CONTENTS**

GOTRAX GLIDER CADET Scooter  
 GOTRAX GLIDER CADET Handlebars  
 5mm Allen Wrench  
 Quick Launch Galaxy Guide  
 Power Adapter / Charger

## **.01-C: GOTRAX GLIDER CADET SPECIFICATIONS**

Product Dimension	Dimensions	32.5" x 16" x 36"
	Dimensions with box	895x215x447mm
Weight Info	Max Weight Capacity	121 lb
	Net Product Weight	29 lb
	Gross Product Weight	32.6 lb
Riding Requirement	Age	8+
	Height	130~200 cm
Main Features	Max Speed	11 mph
	Range	7.4 mi
	Max Incline	12 Degrees
	Working Temperature	0°~40°

	Storage Temperature	5°~ 104°
	Waterproof Level	Ip55
Battery	Type	Lead Acid
	Capacity	24V, 4.5AH
	Input Voltage	12 V
Motor	Rated Power	100W
	Max Power	100W
Charger	Input Voltage	100-240V
	Output Voltage	24V 0.6A
	Output Current	2.0AH
	Charging Time	8 to 12 Hours

Please note that product specifications are subject to change without notice.

## **.02 SAFETY WARNINGS**

- Always wear a helmet and safety equipment when riding your GOTRAX GLIDER CADET.
- Do not use the GOTRAX GLIDER CADET: in busy public areas, on surfaces covered in more than 2 cm of water, with more than one rider at a time, or on moving or uneven surfaces such as stairs and escalators.
- Slow down when riding over a speed bump or on rough roads.
- Do not attempt to ride the GOTRAX GLIDER CADET at night or in any conditions where visibility is limited.
- Although the GOTRAX GLIDER CADET is an electric scooter, it still presents safety risks. Strictly follow the local rules and regulations to ensure your safety and the safety of others.
- Riding your GOTRAX GLIDER CADET on public roads and in public areas presents safety risks associated with the presence of others vehicles or the improper operation of the scooter. Like all vehicles, the faster you ride, the longer it takes to come to a complete stop. Sudden braking on smooth surfaces could cause the scooter to slip and subsequent injuries to the rider. Maintain a reasonable speed and a safe distance from other vehicles. Remain vigilant and slow down before riding on unfamiliar roads.
- Always mind pedestrians while riding. Do not operate your GOTRAX GLIDER CADET in a way that could cause harm to pedestrians. Slow down and keep a safe distance when passing pedestrians. When coming from behind, pass them on the left. When facing pedestrians, keep right.

- Strictly follow these safety guidelines and warnings. GOTRAX cannot be held responsible for any liability.
- The GOTRAX GLIDER CADET is meant for riders who are 8 years or older. Riders who cannot comfortably fit on the scooter and maintain a hold on the handlebars should not be permitted to ride it.
- Do not let unfamiliar riders use the GOTRAX GLIDER CADET. To ensure their safety, always teach new users how to use the GOTRAX GLIDER CADET beforehand.
- Please check the GOTRAX GLIDER CADET for any loose parts or screws, damage, or excess wear before each ride. In such an event, please stop using immediately and contact an authorized Service Center for help.
- Before riding, check to confirm that any and all chain guards or other covers and guards are properly in place and are in serviceable condition.
- Check that the brake on your GLIDER CADET is functioning, and that tires are inflated properly and have sufficient tread remaining before you attempt to ride.
- Do not attempt to modify the GOTRAX GLIDER CADET from the manufacturer's original design.
- Any person with mental or physical conditions that could increase their risk of injury, impair their mental ability to follow and understand safety instructions and to be able to understand the hazards inherent in scooter use, or diminish their physical dexterity, should not ride the GOTRAX GLIDER CADET.
- Pregnant women and anyone with heart conditions, head, back or neck conditions should not to ride the GOTRAX GLIDER CADET.

## **.03 BATTERY INFORMATION**

Fully charge your GOTRAX GLIDER CADET before you glide!

- Charge Time: Allow 12 hours for the first charge, and 8 to 12 hours for subsequent charging.
- Always charge the battery right after riding.
- The battery should only to be charged under adult supervision.
- Unplug charger from the wall outlet after charging is complete.
- Make sure the battery is fully charged and that the power switch is turned OFF before storing your GLIDER CADET for extended periods at a time.
- Make sure to fully charge and fully discharge your GLIDER CADET periodically and never leave the power switch on for extended periods of time or else your GLIDER CADET may start to reject a charge.
- Riding Range: Glide for up to 7.4 miles on a single, full charge.
- Battery life and riding ranges will vary depending on usage, climate, conditions, rider weight, riding style, and proper care and maintenance.

### **.03-A: HOW TO CHARGE THE BATTERY**

Following the charging instructions will ensure the safety of you and others and the proper operation of your GOTRAX GLIDER CADET.

1. Make sure that your GLIDER CADET is powered off before charging. The power switch should be in the OFF position.
2. After the removal of all packaging, plug the provided charger into a grounded outlet (100V-240V; 50-60Hz).
3. Plug the other end of the charger into the battery charging port of the GOTRAX GLIDER CADET located next to the power switch on the side of the scooter.
4. The GLIDER CADET battery will take approximately 12 hours to fully charge.
5. The GLIDER CADET battery is fully charged when the indicator light changes from red to green.
6. Detach the charger from the GOTRAX GLIDER CADET before turning on or operating.

### **.03-B: BATTERY SAFETY WARNINGS**

The below safety warnings are critical to the safety of yourself and others. It is important to comply with all safety warnings during battery usage, charging, and storing.

**⚠ WARNING:** Use caution when using outlets to prevent electric shock. To safely plug in the charger to a wall outlet, match the wider prong of the plug to the wider slot of the wall outlet.

**⚠ WARNING:** Only use the charger provided in the package contents of your GOTRAX GLIDER CADET. If you have lost, misplaced or never received the charger, please contact customer support at 1-844-4GOTRAX for a replacement.

**⚠ WARNING:** Do not charge the GOTRAX GLIDER CADET if the charging port on the product is damaged or exposed to liquids.

**⚠ WARNING:** Non-professionals should never disassemble or perform maintenance on the battery of the GOTRAX GLIDER CADET.

**⚠ WARNING:** Keep the battery away from small children and animals.

**⚠ WARNING:** Do not allow any persons or animals to touch or consume any substances that may come from the battery.

**⚠ WARNING:** Do not charge the GOTRAX GLIDER CADET if there is any physical damage, excessive odor, heat, or leakage.

**⚠ WARNING:** If the battery leaks and the resulting substance gets into one's eye, do not rub one's eye. Rinse thoroughly with water and then seek medical care to avoid damage to the eye.

**⚠ WARNING:** When the GOTRAX GLIDER CADET is fully charged, stop charging and unplug the unit.

**⚠ WARNING:** Immediately discontinue charging if the battery fails to recharge within the approximate charging time. This will prevent the battery from overheating, rupturing, or igniting and causing personal injury or property damage.

**⚠ WARNING:** For optimum battery performance, avoid charging the GOTRAX GLIDER CADET in extremely hot or extremely cold temperatures.

**⚠ WARNING:** Do not charge the battery in temperatures below 32°F (0°C) or above 104°F (40°C) as this can result in breaking, overheating, rupturing, or igniting and could cause personal injury or property damage.

**⚠ WARNING:** Only charge the GOTRAX GLIDER CADET in a safe, clean, and dry environment.

**⚠ WARNING:** Mishandling or misuse of the battery can result in high temperatures, rupturing, igniting, or other incidents and could increase the risk of serious personal injury.

**⚠ WARNING:** Mishandling or misuse of the battery can result in lower performance and a shorter lifespan.

**⚠ WARNING:** Do not pierce the battery with sharp objects or subject it to force or impact.

**⚠ WARNING:** Keep the battery in dry environments with moderate temperatures. Do not place the battery near liquids or fire.

**⚠ WARNING:** Do not place the battery in direct contact with heat or in or near high temperatures. Do not expose the battery to direct sunlight.

**⚠ WARNING:** Immediately stop using if the battery feels hot, emits an odor, changes color, changes shape, or appears abnormal in any way at any time.

**⚠ WARNING:** Never disassemble or modify the battery as you run the risk of damaging the protective and safety components that prevent incidents, personal injury or property damage.

**⚠ WARNING:** Do not discharge the battery using any other product than the GOTRAX GLIDER CADET. Doing so could result in damage to the other product or the battery and reduced lifespan. In some cases, the battery could overheat, rupture, or ignite and cause personal injury or property damage.



## **.04 HOW TO ASSEMBLE**

- Attach the handlebar to the fork stem located above the front wheel of the GLIDER CADET Scooter.
- Loosen the collar clamp at the bottom of the handlebar using the 5mm Allen Wrench.
- Push the handlebar fully onto the fork stem above the front wheel of the scooter.
- Point the front wheel of the scooter straight ahead and align the handlebar with the front wheel. Then tighten the collar clamp with the 5mm Allen Wrench until the clamp is firmly secure.
- Once properly tightened, the handlebar should not rotate out of alignment with the front wheel while in use.

**⚠ WARNING:** Pay attention to ensure that cables and wires from the handlebar do not wrap around the main steering bar. Sharp bends or twists in the brake cable can cause the brakes on your GLIDER CADET to malfunction.

## **.05 BEFORE YOU RIDE**

- Strap on your space helmet, knee/elbow pads, and wrist guards prior to boarding your GOTRAX GLIDER CADET.
- Safety gear is important for all Commanders of the GOTRAX GALAXY.
- Always wear athletic shoes with rubber soles and laces tied and out of the way.
- Double-check your GLIDER CADET for any accidental damage that may have occurred during interstellar transportation.
- Make sure you only glide on wide-open, flat planetary surfaces that are safe for the GOTRAX GLIDER CADET.

## **.06 OPERATING INSTRUCTIONS**

### **.06-A: HOW TO START THE GOTRAX GLIDER CADET**

- To start the GLIDER CADET, turn the red power switch located next to the scooter's charger port ON. The power switch will light up to confirm that your scooter is powered on.

**⚠ WARNING:** Always inflate the front tire to the correct PSI as indicated on the sidewall of the tire before gliding.

## **.06-B: HOW TO GLIDE**

- **Forward Acceleration:** Push off from the ground with one foot to kick-start the GLIDER CADET. You must be traveling up to 3 mph before the motor can be activated. To apply the throttle, twist the grip on the right side of the handlebar. Once the motor is engaged, the GLIDER CADET can reach speeds of up to 11 mph.
- **Turning:** Use the handlebars to carefully make turns like you would when riding a bicycle.

**⚠ WARNING:** Do not attempt to touch the brakes or the motor on the GLIDER CADET when the scooter is in use or immediately after you or someone else has finished riding. The brakes and motor can become very hot while the GLIDER CADET is in use.

**⚠ WARNING:** Do not allow your hands, feet, hair, clothing, jewelry, or any similar articles of clothing or body parts come into contact with moving parts of the GLIDER CADET while the motor is activated.

**⚠ WARNING:** The GOTRAX GLIDER CADET was not designed or manufactured to perform stunts or tricks. Racing or performing stunts can increase the rider's risk of losing control and could cause uncontrolled rider actions or reactions.

## **.06-C: HOW TO STOP THE GOTRAX GLIDER CADET**

- Let go of the throttle and gently squeeze the handbrake on the left side of the handlebar.

## **.06-D: HOW TO TURN OFF THE GOTRAX GLIDER CADET**

- Once you have come to a complete stop and have stepped off of the GLIDER CADET scooter, press the red power switch into the OFF position.

## **.07 CARE & MAINTENANCE**

Proper maintenance of your GOTRAX GLIDER CADET will ensure a long lifespan and the absolute best GLIDER CADET experiences. For any maintenance or operating assistance, please contact us at 1844-4GOTRAX.

- GOTRAX CADET recommends fully charging and fully discharging the battery of your GLIDER CADET every three months.
- Never perform maintenance on your GOTRAX GLIDER CADET while the unit is powered on or charging. Always power off the product before performing maintenance.
- Do not attempt to repair or modify the GOTRAX GLIDER CADET. Please refer to a GOTRAX authorized center for any repairs or services.

- Please contact GOTRAX support at 1-844-4GOTRAX for assistance with your GLIDER CADET.

## **.07-A: CLEANING**

Keeping your GOTRAX GLIDER CADET clean using recommended methods will promote a long lifespan and the best GLIDER CADET experiences.

- Use a soft, dry microfiber cloth to wipe the outer body of the GOTRAX GLIDER CADET.
- Always check the wheels of your GOTRAX GLIDER CADET for any blockages.

**⚠ WARNING:** Do not submerge the GOTRAX GLIDER CADET in liquid or let any liquid near the battery or electrical components. This product can only sustain minor splashes.

## **.07-B STORING**

As with maintaining and cleaning, careful storage of your GOTRAX GLIDER CADET will promote a long lifespan and the best GLIDER CADET experiences.

- Fully charge your GOTRAX GLIDER CADET before storing to prevent over-discharging from non-use.
- The GOTRAX GLIDER CADET should be stored indoors in a dry area with temperatures between 14°F and 122°F (between -10°C and 50°C).
- Do not store the GOTRAX GLIDER CADET in an unheated garage or shed.

**⚠ WARNING:** Prolonged exposure of this product to UV Rays, rain, snow, ice, and other elements may damage the enclosure materials and could affect the performance of safety of this product.

**⚠ WARNING:** Never store in temperatures that are freezing or below freezing.

## **.07-C TRANSPORTING**

**⚠ WARNING:** Transportation of the GOTRAX GLIDER CADET is governed by federal, state and local laws because the unit contains batteries, which are considered hazardous materials.

## **.07-D HOW TO INFLATE THE FRONT TIRE**

- Inspect the sidewall of the tire to find the correct PSI.
- Using a standard bicycle style tire pump suited for a Schrader valve, inflate the tire to the correct PSI.

**⚠ WARNING:** Do not use the GOTRAX GLIDER CADET until you have inspected the front tire and ensured that it is inflated to the correct PSI.

## **.07-E HOW TO REPLACE THE FRONT WHEEL**

- Using a 10mm wrench (not included), begin by loosening the brake cable bolt on the front tire of the GOTRAX GLIDER CADET.
- Loosen the two nuts by turning them counterclockwise with 17mm wrenches (not included).
- Remove both nuts then remove and replace the front wheel and install a replacement wheel.
- The sequence of the front wheel hardware (starting from the outside) on the throttle side of the scooter should go as follows: 16 mm locknut, spring washer, washer, washer, spacer. The sequence of the front wheel hardware (starting from the outside) on the brake side of the scooter should go as follows: 16 mm locknut, spring washer, washer, washer, spacer, front axle bolt.

## **.07-F HOW TO ADJUST THE BRAKES**

- Most brake adjustments can be completed by threading the brake lever adjuster in and out slightly.
- In cases where the brake is too tight or too slack, you can loosen the brake cable with a 10mm wrench (not included) and make adjustments as needed.
- If the brake pads need realignment, you can loosen the attached nut and adjust the pad so that it properly contacts the rim.
- Once you have adjusted the pads, you should re-tighten the nut and test the brakes thoroughly before riding.

## **.07-G HOW TO REPLACE THE CHAIN & BACK WHEEL**

- Using a phillips screwdriver (not included), begin by loosening the two screws and removing the chain guard.
- Use the two 13 mm open wrenches turning them counterclockwise to loosen the locknuts.
- Push the tensioner down to loosen the chain, creating slack.
- Take off the wheel and replace with the new wheel. The sequence of the hardware (starting from the outside) on the side of the frame with the chain should go as follows: 13 mm locknut, spring washer, washer, washer (plate cut) spacer (short), rear axle bolt. The sequence of the hardware (starting from the outside) on the side of the frame without the chain should go as follows: 13 mm locknut, spring washer, washer, washer (plate cut), spacer (long).
- Situate the chain on both sprockets by pushing the chain tensioner down.
- Using the two 13 mm open wrenches, replace and re-tighten the locknuts before re-attaching the chain guard.

## **.08 DISPOSAL AT END-OF-LIFE**

Do not dispose of the GOTRAX GLIDER CADET by way of incineration, landfilling, or household trash. This can result in serious personal injury or property damage due to battery overheating, rupturing, or igniting. Due to the chemicals contained in the battery, improper disposal of this product can result in harm to people, animals, and the environment.

GOTRAX recommends disposing of your GLIDER CADET through an e-Waste recycling program or facility.

The GOTRAX GLIDER CADET contains batteries. Before you dispose of this product at end-of-life, you must check and abide by the laws and regulations regarding the proper disposal of batteries according to your country, state, and local governments as these will vary. The user accepts responsibility for the proper disposal of this product according to local laws and regulations.

Contact your local or regional waste management service or point-of-sale for additional information on proper disposal of electrical or electronic waste and batteries.

## **.09 TROUBLESHOOTING**

NOTE: Ensure that your GLIDER CADET is OFF and that the battery is fully charged before beginning any troubleshooting procedures. Troubleshooting steps should be performed only by an adult.

Problem	Possible Cause	Solution
Unit does not operate	GLIDER CADET must reach speeds up to 3 mph before the motor activates.	Kick-start GLIDER CADET to 3 mph before twisting the throttle to activate the motor.
	Low battery charge	Charge your battery. On first use, charge the battery for at least 12 hours. On subsequent

		uses, charge between 8 and 12 hours.
		Make sure your charger connections to wall outlet and unit are secure and complete.
Unit suddenly stopped working	Loose wires or connectors	Examine all connectors and wires to make sure they are secure.
	Motor or electrical switch damage	The motor can overheat if subjected to excessive strain (too heavy a rider, too steep a grade). Contact your local GOTRAX authorized service center for assistance.
Short runtime (less than 15 min)	Low battery charge	Charge your battery. On first use, charge the battery for at least 12 hours. On subsequent uses, charge between 8 and 12 hours.
		Make sure your charger connections to wall outlet and unit are secure and complete.
	Battery is old	Rechargeable batteries have an average life of 1-2 years. If your battery no longer holds a full charge, it may be time to replace it with a GOTRAX replacement battery.

Braking issues	Brakes are not adjusted properly	See section .07-F for instructions on adjusting the unit's brakes.
Sluggish performance	Difficult terrain	Ride the CADET only on dry, flat surfaces such as pavement or level ground.
	Underinflated tire	See section .07-D for instructions on proper tire inflation.
	Unit is overloaded	Do not exceed the maximum weight limit, and only allow one rider at a time. Steep grades or towing items will also affect performance.
Sporadic performance	Loose wires or connectors	Examine all connectors and wires to make sure they are secure.
	Motor or electrical switch damage	Contact your local GOTRAX authorized service center for assistance.
Loud or grinding noises	Chain requires lubrication	Apply a commercial lubricant like Tri-Flow® or 3 in 1® to the chain.

## **.10 WARRANTY INFORMATION**

ATTENTION ALL GOTRAX COMMANDERS: Please read these warranty terms carefully and completely to ensure the best experience in the GOTRAX GALAXY.

The manufacturer warrants GOTRAX products to be free from manufacturing defects under normal use for 90 days from the original purchase date.

The GOTRAX Limited Warranty does not cover normal wear and tear, wheels, or any malfunctions, damage or loss resulting from improper assembly, storage, maintenance, or use of any GOTRAX product.

The GOTRAX Limited Warranty is available only to those residing in the United States and Canada.

GOTRAX only warrants products purchased from an authorized dealer and registered at [GOTRAX.com/warranty](https://www.gotrax.com/warranty). Customers must register the product serial number at [GOTRAX.com/warranty](https://www.gotrax.com/warranty) within 30 days of the date of purchase.

Save the original sales receipt and the serial number of the product for your records and future reference.

Renting or modifying a GOTRAX product in any way or using a GOTRAX product for anything other than recreation or transportation will void the Limited Warranty.

The manufacturer is not liable for accidental or consequential loss or damage as a result of the direct or indirect use of any GOTRAX product.

To complete a warranty claim you will need the following:

- A product Serial number registered with GOTRAX
- Explanation of the defects
- Proof of purchase
- Photo of product
- Original packaging with all components, manuals, accessories, etc. included

To make a warranty claim for a registered GOTRAX product, please visit our [warranty registration page](#).

International Disclaimer for GOTRAX products purchased in the US or Canada and used outside the US or Canada

GOTRAX sells its products in the US and Canada. The GOTRAX Limited Warranty is not applicable for customers who intend to use GOTRAX products outside of the US and Canada. The GOTRAX Limited Warranty applies only to foreign countries where GOTRAX products are produced for and sold by an authorized channel in that country.



Owners are responsible for all costs of replacement parts and local power adaptors including shipping, taxes, and duties for products purchased in the US or Canada that require service outside of the US or Canada.

Visit [support](#) for questions or assistance.

The terms and conditions of the GOTRAX LIMITED WARRANTY are subject to change at any time, without prior written notice.

#### IMPORTANT NOTICE ON INSURANCE:

Insurance policies may not provide coverage for incidents involving the use of any GOTRAX product. Before operating any GOTRAX product, contact your insurance company to determine the scope of your coverage.

## **.11 LIMITATION OF LIABILITY**

GOTRAX is not liable for property damage, personal injury, or death. In no event is GOTRAX liable for any incidental or consequential damage or loss due to the purchase, operation, direct or indirect use of this product.

## **.12 CUSTOMER SERVICE CONTACT**

Please visit our website at [GOTRAX.com/support](http://GOTRAX.com/support) for product support, customer support, replacement parts, and a list of authorized service centers in the US. Additional customer service contact information can be found below:

1-844-4GOTRAX  
[support@gotrax.com](mailto:support@gotrax.com)